

THE RECORDS JOURNEY IN UARM

CLAIRE TUNSTALL & RUTH LOUGHREY BAC CONFERENCE NOV 2015

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INLIGHT

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"MAKE CLEANLINESS COMMONPLACE"

UNILEVER IS A GLOBAL COMPANY

THE AMERICAS

- €15.5 BILLION TURNOVER
- 0.7% UNDERLYING VOLUME GROWTH
- 32% OF GROUP TURNOVER

EUROPE

- €13.2 BILLION TURNOVER
- 0.2% UNDERLYING VOLUME GROWTH
- 27% OF GROUP TURNOVER

ASIA, AFRICA, CENTRAL & EASTERN EUROPE

- €19.7 BILLION TURNOVER
- 2.0% UNDERLYING VOLUME GROWTH
- 41% OF GROUP TURNOVER

2014 TURNOVER = €48.4 BN

WE MAKE MANY OF THE WORLD'S FAVOURITE BRANDS





OUR ROLE/PURPOSE

PRESERVE AND CONSERVE



ENSURE COMPLIANCE WITH UNILEVER'S CODE POLICY

SAFEGUARD UNILEVER'S INTELLECTUAL PROPERTY

PROMOTE AND EDUCATE

SUPPORT BUSINESS

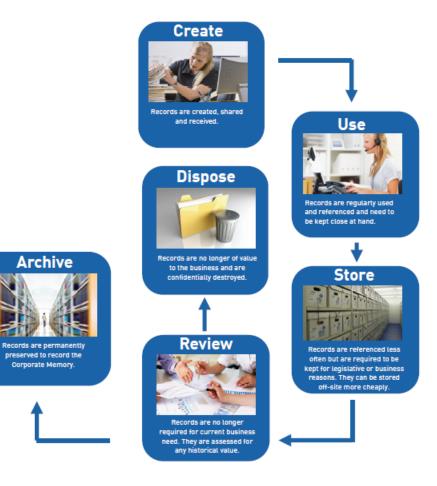
ENQUIRIES AND RESEARCH

SECURE, TEMPERATURE AND HUMIDITY CONTROLLED STORAGE



Managing Unilever's Information: Past, Present and Future

Records Journey



Operations

Business Partnering



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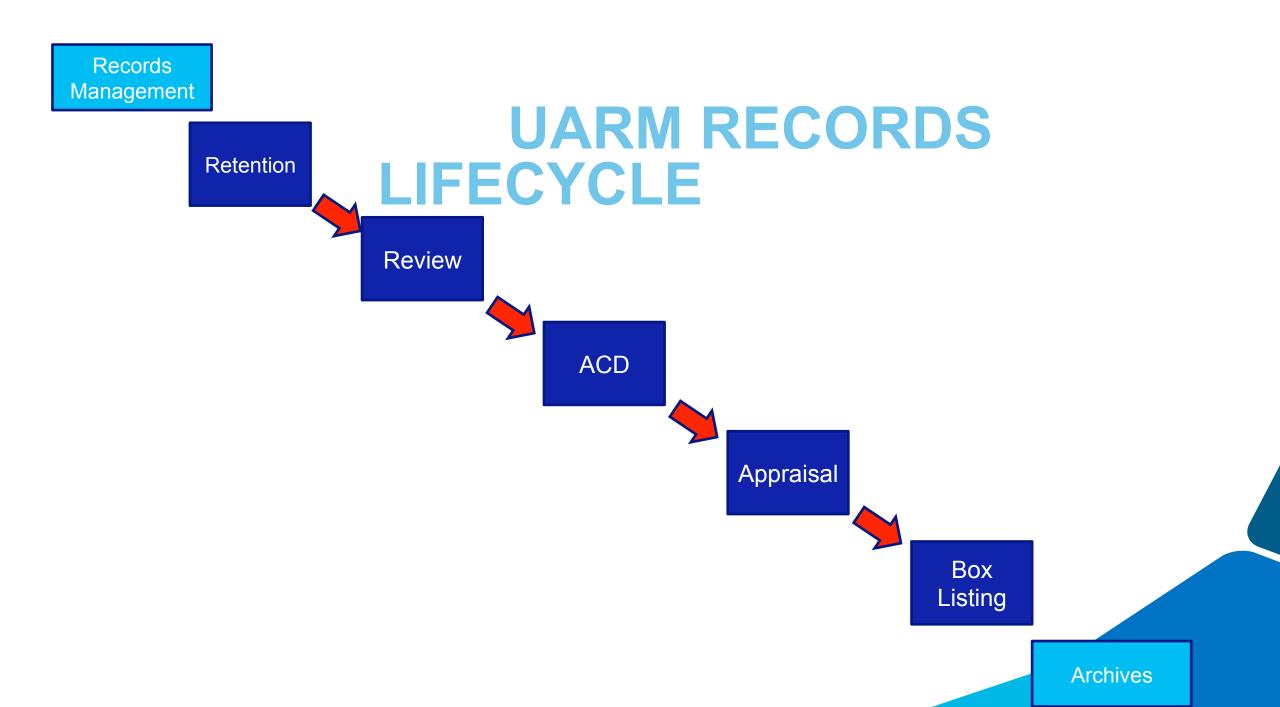
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Electronic Records

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PROMOTION AND EDUCATION



BETTER TOGETHER



